

## Libbie by Liberty 新密碼政策 - 常見問題

### Libbie by Liberty New Password Policy - Frequently Asked Questions

問題 Question	答案 Answer
<p>1. 密碼的最短和最長的長度是多少？</p> <p>What is the minimum and maximum length for my password?</p>	<p>您的密碼長度必須為 12 至 30 個字元。</p> <p>Your password must be between 12 and 30 characters in length.</p>
<p>2. 我需要在密碼中包含哪些字元？</p> <p>What character types do I need to include in my password?</p>	<p>您的密碼必須符合以下至少 3 項規則：</p> <ul style="list-style-type: none"><li>• 包括大寫字母 (A-Z)</li><li>• 包括小寫字母 (a-z)</li><li>• 包括數字 (0-9)</li><li>• 包括特殊字符 (例如：\$, !, _)</li></ul> <p>Your password must contain at least 3 of the following character types:</p> <ul style="list-style-type: none"><li>• Uppercase characters (A-Z)</li><li>• Lowercase characters (a-z)</li><li>• Numbers (0-9)</li><li>• Special characters (e.g., \$, !, _)</li></ul>
<p>3. 我可以在密碼中使用我的用戶名稱或登入 ID 嗎？</p> <p>Can I use my username or login ID in my password?</p>	<p>不可以，您的密碼不可包含您的用戶名稱或登入 ID。</p> <p>No, your password cannot include your username or login ID.</p>
<p>4. 有任何關於重複字元的限制嗎？</p>	<p>有，您的密碼不可包含多於兩個重複字元。</p> <p>例如，"LibertyBetter2025!" 是可接受的，但 "LibertyBettter2025!" 則不可接受。</p>



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Are there any restrictions on character repetition?	Yes, your password must not contain any characters that repeat more than twice consecutively. For example, " <b>LibertyBetter2025!</b> " is acceptable, but " <b>LibertyBetttter2025!</b> " is not.
5. 我可以重複使用以前的密碼嗎？  Can I reuse any of my previous passwords?	不可以，您的新密碼不可與當前密碼或最近 10 個舊密碼相同。  No, your new password cannot be the same as your current password or any of your last 10 passwords.
6. 如果我忘記了密碼，該怎麼辦？  What should I do if I forget my password?	您可以點擊登入頁面上的「忘記密碼？」連結，並按照發送到您註冊電子郵件的指示重設密碼。  You can reset your password by clicking the "Forgot Password?" link on the login page and following the instructions sent to your registered email.
7. 如何檢查我的密碼是否符合安全標準？  Is there a way to check if my password is strong enough?	在設定或更新密碼時，我們的系統會提供反饋，說明新密碼是否符合標準。  When creating or updating your password, our system will provide feedback on whether it meets the necessary criteria.
8. 如果我嘗試設置不符合新安全標準的密碼會怎樣？  What happens if I attempt to set a password that does not comply with the new guidelines?	若您的密碼不符合新安全標準，您會收到一條「錯誤訊息」，詳細列明尚未達到標準的具體要求。  If your password does not meet the criteria, you will receive an error message detailing the specific requirements that have not been fulfilled.



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<p>9. 為什麼需要更新密碼，密碼有效期有多久？</p> <p>What is the reason for the required password change and how long is it valid?</p>	<p>我們已實施最新的強化密碼政策，以提高您帳戶的安全性。從現在起，您的密碼有效期為 90 天。這是為了進一步加強您的帳戶安全性而實施的。</p> <p>We have implemented a new password complexity requirement which will increase the security of your account. From now on, your password will expire every 90 days after you change it. This is implemented to strengthen your account security even further.</p>
<p>10. 為什麼我不能使用包含我全名或部分名字的密碼？</p> <p>Why can't I use a password that has my full or partial name on it?</p>	<p>由於名字和登入 ID 是容易獲取的資料，在密碼中使用您的名字或登入 ID 會令其更易被破解，並可能使您的帳戶更易受攻擊。</p> <p>Since your name and login ID are easily accessible information, using your name or login id in your password makes it easier to crack, and could potentially make your account more vulnerable.</p>

